

January 5, 2021

Dear Apartment and Cottage Residents:

Today was the first day of our COVID-19 Vaccine clinic for the Skilled Nursing Residents. The folk from CVS showed up on time and after they got their bearings a bit, they set to work.

As the day wore on, it became apparent that they had several more doses than we had residents who were willing to take, so we approached them about the possibility of sharing those doses with some of our most vulnerable apartment and cottage residents (please do not take offense about my use of the word "vulnerable" as I was working to paint a picture that would help them say YES). To my great pleasure, they did say yes, but they also said that they would not stay late to get the doses given out and that they would have to have the residents come to them in our Greenway Building. Also, they could make no estimates about the actual amount of vaccine they would really have available.

We were also told that if they were able to give out ALL of the vaccine they had with them today, they would then be able to schedule another clinic and come back to vaccinate the remainder of our apartment and cottage residents.

With this information in hand it was clear that JOB ONE was to be absolutely sure that they ran out of vaccine. We needed to meet that goal of them not taking any vaccine back with them, so they would indeed return to vaccinate all our apartment and cottage residents. JOB TWO was to determine how to very quickly get a list of 40 to 50 residents together that: 1) met the idea of being our "most vulnerable," 2) could make their way over to the clinic in Greenway (knowing that they would have to stand and sit for a goodly amount of time in order to make it happen), 3) could answer the qualifying questions the right way to be given the vaccine, and 4) would be home and say yes to going to get the vaccine. A tall task that was undertaken by a group of staff members. These tasks were put to us and we began work on this grand task at about 2:40pm.

Then our job was to get on the phones, and crank up the trolley and golf cart to get these folk over to the Greenway Building in time to get the vaccine given to all of them by 5pm, at the latest.

I am writing this memo now, at 3:45pm, to let you all know of the events of the day. Some of you are among the ones who were asked to make your way over and assure that the vaccine ran out. Of that group, some were able to get the vaccine, others were there, but the vaccine ran out before you got to the head of the line. Still others of you are only just now hearing about this and may be frustrated that you were not among those called.

Now, it is 4:05 pm and I was called away to deal with the situation that was being created in the Greenway Building. It seems that we were VERY efficient at getting residents to the building, and the lobby is quite full. But... the young lady from CVS, even though we had agreed she would give out the doses she had, did not remove all the vials from the freezer, so we will do the very best we can today, but we will not be able to get all of what we had hoped to accomplish done.

Also, we cannot know that CVS will honor their word about a second clinic done ahead of time, but we will continue to press and work with them to get the outcome we were assured of earlier today.

Sincerely,



Danny Sanford