



August 14, 2020

To Residents and Resident Family Members of Licensed Areas:

We hope that everyone is finding ways to stay active, mindful, and cheerful as the COVID-19 restrictions continue. We continue to find unique and innovative ways to bring our Mission to life of providing a faith-based community where life is rich and full as God intends it to be. Despite these trying circumstances, we continue to try to serve one another with dedication and promote health and wellness. Visitation restrictions are still in place, but we want to provide a new way for Skilled Nursing residents to visit their families through the glass in the Greenway Parking Garage. All other licensed areas will continue to visit through the glass in the Café or closed window visits in their rooms. Please contact the applicable activities assistance to schedule a visit with your loved one whether in person or via Facetime/Zoom. Details below. Don't forget we have a COVID micro-page on our Still Hopes Website that hosts all of our letters and up to date information:

www.stillhopes.org/covid-19.

As of today, all residents and staff on Broad, Sanders, Congaree, and Saluda (Skilled Nursing) have tested Negative for COVID-19. One employee working in Riverbanks (Assisted Living) tested positive but the time frame for possible exposure is very small.

We will be testing residents living in the Riverbanks Neighborhood this coming Wednesday, August 19, 2020 in addition to identified employees. Riverbanks began full isolation precautions August 13, 2020.

These are the precautions we are currently taking in our specific Assisted Living Neighborhood. If another Neighborhood has a positive case of COVID-19, these precautions will be implemented in that Neighborhood as well:

- Every resident in Riverbanks has been placed on droplet isolation precautions. Droplet isolation precautions will be discontinued when we have negative results for both employees and residents for 14 consecutive days.
- Resident meals are delivered to their rooms and activities are coordinated individually.
- All staff working in Riverbanks are required to stay in their assigned Neighborhood throughout their shift.
- All staff in the Riverbanks are required to wear a face shield in addition to their mask.
- We are requiring all staff throw away their medical masks at the end of each day/shift before getting into
- We are placing an even stronger emphasis on social distancing with residents and proper mask wearing.
- All staff is required to undergo temperature and symptom checks before and after their shifts.

Please feel free to reach out with any questions. Please keep our residents and staff in your thoughts and prayers as we work diligently to keep our Still Hopes Community safe and healthy.

Thank You,

Nikki Robertson
Director of Healthcare Services

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