

August 16, 2022

To Residents and Resident Family Members of Licensed Area Neighborhoods:

It has been a long time since we sent out a letter, we wanted to touch base with our residents and families and update you on what is going on here at Still Hopes. For starters, we realize that it seems like the rest of the world has moved on from COVID and we know CDC has updated their guidance for the general public regarding quarantine and masking. Unfortunately, we are still held accountable by DHEC regulations who have not adopted these looser guidelines and the most recent CDC guidelines do not apply to healthcare settings. This means we are still required to complete symptom screening for all visitors and continue to quarantine/isolate residents after exposures and positive cases. We are also continuing to test all licensed area staff that are not considered “up to date” two times a week based on the Community Transmission Rate for Lexington County. “Up to date” currently means a person has received all doses in the primary series and all boosters recommended when eligible. Most of our licensed residents are not considered “up to date.”

We are having a significant outbreak in Congaree and several other positives in other neighborhoods. Because of this, we are instituting stricter guidelines to hopefully stop the spread in our community. **Visitation guidelines will be changed for all neighborhoods effective Wednesday, August 17th, but some neighborhoods have additional restrictions. Failure to abide by visitation guidelines may result in termination of visitation privileges.**

Visitation in All Neighborhoods

- **Visitation is from 9AM-7PM** unless given documented additional permission for special circumstance visits such as end of life or compassionate care. These allowances are requested through the front desk of Greenway.
- **All visitors must continue to sign in** (and out) at the front desk of Greenway and use hand sanitizer before and after their visit. This includes Rose Gardens. Please ask for assistance with the indoor pathway if the weather is poor.
 - Failure to sign in may result in termination of visitation privileges.
- **Only one visitor may visit inside at a time.** Time is not restricted as long as resident care may be provided. The number of visitors throughout the day is not limited unless it becomes an issue.
 - Please be mindful of scheduling visits around therapy times if your loved one is participating in therapy.
- Outdoor visits may have up to 4 visitors at a time unless there has been special permission given. Please practice physical distancing as much as possible.
- A new medical grade mask that is provided must be always worn while in the building.
 - Residents may permit the visitor to remove their mask in the room, but it is not encouraged.
- There is no age limit, but all visitors must wear a mask during their visit.
- Pets are allowed but must be approved by life engagement in advance. Vet records are required.
- **Visitors are not allowed to visit in communal areas, which includes the dining rooms and activities. Visitation should only occur outside or in the resident’s room.**

- **Please refrain from visiting multiple neighborhoods in the same day.**
- **When visiting a resident who is on isolation, please wear all appropriate PPE that is provided at the door of the room. If you need additional PPE, please alert a staff member immediately.**

Jane Bruce Skilled Nursing Neighborhoods

- **Broad:** Currently no positive residents or staff. Residents are allowed to have communal dining, salon visits, and activities. Residents are encouraged to physically distance when utilizing communal areas.
- **Saluda:** Neighborhood under quarantine. 1 Positive Resident. Residents that are positive, symptomatic, not “up to date,” or have been deemed high risk exposure have been placed on isolation in their rooms. Other residents are allowed to have physically distanced communal dining, therapy, and activities. No salon visits for residents at this time.
- **Congaree:** Neighborhood under quarantine. 7 positive residents. All residents are isolated to their rooms. Residents that are positive, symptomatic, not “up to date,” or have been deemed high risk exposure have PPE outside their doors for all staff and visitors to wear while inside the room. Congaree does not have communal dining or activities including the salon at this time.

Assisted Living:

- **River Banks Assisted Living and Rose Gardens Memory Care:** Currently no positive residents or staff. Residents are allowed to have communal dining, salon visits, and activities. Residents are encouraged to physically distance when utilizing communal areas.

Sanders Guignard Rehab Suites

- Neighborhood under quarantine. 2 Positive Residents. Residents that are positive, symptomatic, not “up to date,” or have been deemed high risk exposure have been placed on isolation in their rooms. Other residents are allowed to have physically distanced communal dining, therapy, and activities. No salon visits for Sanders residents at this time.

Do not visit if you are not feeling well or could have been exposed and only visit in resident rooms or outside. No communal areas such as the dining rooms or living rooms may be used for visits. All visitors should wear a mask while inside our community. Visitors are NOT permitted to visit within 10 days of testing positive or post initial symptoms with a positive test, whichever came first. Please contact us immediately if you test positive after visiting.

Greenway Front Desk: 803-995-8100

Hilary Bassett, Visit Questions and Concerns: 803-995-8080

Virtual Visits, FaceTime Visits, and Window Visits

Hannah Taylor, River Banks Life Engagement: 803-995-8114

Diane Fisher, Skilled Nursing Life Engagement: 803-995-8070

John Tasevski, Sanders Life Engagement: 803-739-5021