

Friday January 7, 2022

To Residents and Resident Family Members of Licensed Area Neighborhoods:

Still Hopes will continue to offer visitation but with strong encouragement to refrain from visiting for the next two weeks allowing time for us to get the spread of this virus under control. If you do come visit, we ask that you always wear a mask, covering both your mouth and your nose, anytime you are in common areas and during your visit in the resident's room no matter vaccination status. Caroline's Café and Emilie's Café are temporarily closed due to staffing shortages. You may see staff that are unfamiliar to you, and this is because we have individuals assisting from other departments and teams due to shortages caused by COVID-19. We ask for grace as we navigate through these tough days ahead. I have faith this will be short lived but, in the meantime, if you have questions, please do not hesitate to give us a call.

Below is the most recent resident/employee testing, results, and isolation protocols per neighborhood.

Testing, Isolation, and Visitation Updates

River Banks Assisted Living

- **Tests Conducted:** Residents were most recently tested on 1-07-2022 and all residents were negative for COVID-19.
- **Isolation/Quarantine:** No residents are on isolation; however, the neighborhood is on quarantine. All residents will need to wear a mask when leaving the apartment and in the common areas no matter vaccination status.
- **Visits:** We ask all visitors to wear a mask the entire visit. Visitors are to visit inside the resident's apartment and not in common areas.

Saluda Skilled Nursing Neighborhood

- **Tests Conducted:** Residents were most recently tested on 1-04-2022 and all residents were negative for COVID-19.
- **Isolation/Quarantine:** No residents are on isolation; however, the neighborhood is on quarantine.
- **Visits:** We ask all visitors to wear a mask the entire visit. Visitors are to visit inside the resident's room and not in common areas.

Broad Skilled Nursing Neighborhood

- **Tests Conducted:** Residents were most recently tested on 1-07-2022 and all residents were negative for COVID-19.
- **Isolation/Quarantine:** No residents are on isolation; however, the neighborhood is on quarantine.

- **Visits:** We ask all visitors to wear a mask the entire visit. Visitors are to visit inside the resident's room and not in common areas.

Congaree Skilled Nursing Neighborhood

- **Tests Conducted:** Residents were most recently tested 1-03-2022 and 2 residents tested positive for COVID-19.
- **Isolation/Quarantine:** The neighborhood is on isolation.
- **Visits:** We ask all visitors to wear a mask the entire visit. Visitors are to visit inside the resident's room and not in common areas. Visitors are to adhere to the appropriate PPE before entering a resident's room which may be specified on the door outside of the resident room.

Rose Gardens Memory Care

- **Tests Conducted:** Residents were most recently tested on 1-06-2022 and all residents were negative for COVID-19.
- **Isolation/Quarantine:** No residents are on isolation; however, the neighborhood is on quarantine.
- **Visits:** We ask all visitors to wear a mask the entire visit. Visitors are to visit inside the resident's room and not in common areas.

Sanders R. Guignard Rehab Suites

- **Tests Conducted:** Residents are not currently undergoing routine COVID-19 testing.
- **Isolation/Quarantine:** Residents are not currently on isolation or quarantine.
- **Visits:** We ask all visitors to wear a mask the entire visit. Visitors are to visit inside the resident's room and not in common areas.

Employee Testing

Tests Conducted: We continue to test employees twice a week who are not vaccinated or have exposures. We currently have 21 employees who are COVID-19 positive. This includes employees who work campus wide not just in the licensed areas.

Other ways to Communicate

We will continue to assist with Zoom calls and FaceTime calls. If you have presents, food, treats, or any other deliveries, you may drop them off at the front desk anytime. The front desk is staffed so we can deliver to the resident's room. Please remember to include the resident's name and the room number on the deliveries.

Please do not visit if you are experiencing any symptoms consistent with COVID-19 or have been exposed or potentially exposed to someone that is positive for COVID-19. If you become positive with COVID-19 within 48 hours of a visit, please reach out the ADON as soon as possible.

Greenway Front Desk: 803-995-8100

Hilary Bassett, Visit Questions and Concerns: 803-995-8080

Tammy Freeborn ADON for Skilled Nursing Neighborhoods: 803-739-5039

Nicole Smith, ADON for River Banks and Rose Gardens: 803-739-5036

Deanna Barfield, ADON for Sanders: 803-995-8064

Hannah Taylor, River Banks Activities: 803-995-8114

Bob Michalski, Rose Gardens Activities: 803-995-8069

Diane Fisher, Skilled Nursing Activities: 803-995-8070

John Tasevski, Sanders Activities: 803-739-5021

Nikki Robertson, VP of Health and Wellness 803-739-5043