

August 13, 2021

To Residents and Resident Family Members of Licensed Area Neighborhoods:

Lexington County's positivity rate is now 16%, which is considered "high." All residents in licensed areas have continued to test negative for COVID-19. There have also not been any additional positive staff cases since our last communication.

Please do not visit our community if you are symptomatic or have been potentially exposed. We remind all visitors to use hand sanitizer as soon as they enter our building, before entering the resident room, after leaving the resident room, before checking out, and any other time as necessary during your visit. We also would like to reiterate the requirement to check in at the front desk and keep a surgical mask on during your entire visit, regardless of vaccination status.

Below is the most recent resident/employee testing, results, isolation/quarantine protocols, and visitation guidelines per neighborhood with the county activity rate rising and the "outbreak" status, each neighborhood will have different precautions that are subject to change at any time.

Testing, Isolation, Quarantine, and Visitation Updates

River Banks Assisted Living

- **Tests Conducted:** Residents and staff were tested for COVID-19. All residents and staff have tested negative! All staff will be tested two times next week.
- **Isolation/Quarantine:** Neighborhood is not on quarantine assuming there are no further positive exposures or new cases.
- **Visits:** Regular indoor visitation may continue.
- **PPE:** Staff are required to wear a surgical mask. Visitors, both vaccinated and unvaccinated are required to wear a surgical mask at all times while in the community.

Saluda Skilled Nursing Neighborhood

- **Tests Conducted:** Unvaccinated staff were tested two times; all staff were negative. All staff will be tested two times next week.
- **Isolation/Quarantine:** Neighborhood is not on quarantine assuming there are no further positive exposures or new cases.
- **Visits:** Regular indoor visitation may continue.
- **PPE:** Staff are required to wear a surgical mask. Visitors, both vaccinated and unvaccinated are required to wear a surgical mask at all times while in the community.

Broad Skilled Nursing Neighborhood

- **Tests Conducted:** Unvaccinated staff were tested two times; all staff were negative. All staff will be tested two times next week.

- **Isolation/Quarantine:** Neighborhood is not on quarantine assuming there are no further positive exposures or new cases.
- **Visits:** Regular indoor visitation may continue.
- **PPE:** Staff are required to wear a surgical mask. Visitors, both vaccinated and unvaccinated are required to wear a surgical mask at all times while in the community.

Congaree Skilled Nursing Neighborhood

- **Tests Conducted:** Residents and staff were tested for COVID-19. All residents and staff have tested negative. Residents and staff will be tested again next week. All staff will be tested two times next week.
- **Isolation/Quarantine:** Residents are on neighborhood quarantine. This means they should remain on the neighborhood but not quarantined to their rooms unless they are unvaccinated. Neighborhood quarantine started 08-08-2021 and quarantine is to end 8-22-2021 assuming there are no further positive exposures or new cases.
- **Visits:** Compassionate Care visits are being scheduled for the Congaree neighborhood. These visits are approved by Terra Ginyard, Unit Coordinator.
- **PPE:** Staff are required to wear eye protection and a surgical mask. Visitors, both vaccinated and unvaccinated are required to wear a surgical mask at all times while in the community.

Rose Gardens Memory Care

- **Tests Conducted:** All residents have tested negative. Unvaccinated staff were tested two times, all staff were negative. All staff will be tested two times next week.
- **Isolation/Quarantine:** Neighborhood is not on quarantine assuming there are no further positive exposures or new cases.
- **Visits:** Regular indoor visitation may continue.
- **PPE:** Staff are required to wear a surgical mask. Visitors, both vaccinated and unvaccinated are required to wear a surgical mask at all times while in the community.

Sanders R. Guignard Rehab Suites

- **Tests Conducted:** Residents and staff were tested for COVID-19 and all were negative. Residents and staff will be tested again next week. All staff will be tested two times next week.
- **Isolation/Quarantine:** Residents are on neighborhood quarantine. This means they should remain on the neighborhood but not quarantined to their rooms unless they are unvaccinated. Neighborhood quarantine started 08-05-2021 and quarantine is to end 8-20-2021 assuming there are no further positive exposures or new cases.
- **Visits:** Compassionate Care visits are being scheduled for the Sanders neighborhood. These visits are approved by Christana Shoyoye, Unit Coordinator.
- **PPE:** Staff are required to wear eye protection and surgical mask. Visitors, both vaccinated and unvaccinated are required to wear a surgical mask at all times while in the community.

Employee Testing

The Lexington County positivity rate is above 10% (Lexington is at 16%). Due to the high county positivity, both vaccinated and unvaccinated staff will be tested twice next week.

Compassionate Care and End of Life Visitation

While end-of-life situations have been used as examples of compassionate care situations, the term “compassionate care situation” does not exclusively refer to end-of-life situations. Compassionate Care visits are different from indoor visits because they are more frequent and flexible. Compassionate Care Visits are scheduled through the Unit Coordinator for each neighborhood.

Overview of Compassionate Care Visits:

- Compassionate Care visits take place **in the resident’s room** without other residents present.
- Visitors are limited to 2 people a day for a maximum of one hour. Visitors will be required to wear a surgical mask throughout their visit. This can be two separate visits for 30 minutes or one visit for one hour.
- Frequency of visits will be determined by the interdisciplinary team and may only be offered temporarily.
- If you believe your loved one should be considered for compassionate care visits, please contact the Unit Coordinator for your loved one’s area. Contact information below.
- At all times, visits should be conducted using physical distancing of at least 6 feet and while wearing a mask.

Other ways to Communicate

We will continue to assist with Zoom calls, FaceTime calls, and window visits. If you have presents, food, treats, or any other deliveries, you may drop them off at the front desk anytime. Please remember to include the resident’s name and the room number on the deliveries. Zoom calls, window visits and FaceTime calls are scheduled through Life Engagement if the resident requires assistance.

If you are participating in any type of visit, please do not visit if you are experiencing any symptoms consistent with COVID-19 or have been exposed or potentially exposed to someone that is positive for COVID-19. If you develop symptoms or test positive within 14 days of your visit, please report this information to the Unit Coordinator or ADON. Please reach out with any questions.

Greenway Front Desk: 803-995-8100

Hilary Bassett, Visit Questions and Concerns: 803-995-8080

Compassionate Care Visit

Terra Ginyard, Unit Coordinator for Saluda, Congaree and Broad: 803-995-8115

Rachel Troutwine, Unit Coordinator for River Banks and Rose Gardens: 803-796-6801
Christana Shoyoye, Unit Coordinator for Sanders Rehab: 803-796-6490 Ext 5137

Virtual Visits and Window Visits

Hannah Taylor, River Banks Life Engagement: 803-995-8114

Bob Michalski, Rose Gardens Life Engagement: 803-995-8069

Diane Fisher, Skilled Nursing Life Engagement: 803-995-8070

John Tasevski, Sanders Life Engagement: 803-739-5021