

Still Hopes

To: All Apartment and Cottage Residents
From: Danny Sanford
Date: July 21, 2021
Re: COVID-19 ****IMPORTANT INFO****

Regrettably, one of our Greenway residents has contracted COVID-19, with symptoms. Further, we have a staff member who has tested positive for COVID, and this staff member has worked in two different Greenway neighborhoods in the past several days. DHEC states that a single case of COVID is to be treated by us as an “outbreak”. Thus, some strict protocols mandated by DHEC have immediately gone into place. These protocols will impact you, if you have been visiting in the Greenway Building, or if you have been going to Caroline’s Café in the lobby of the Greenway Building. Below I will outline quickly the pertinent protocols for your use and benefit. We will share more when we have more, and we are taking every precaution to isolate these two cases and to stop this in its tracks. Your cooperation is most appreciated. We will publish another letter when visitation restrictions change.

1. We are now required to perform immediate “outbreak” testing on all employees and residents in all licensed areas, and to repeat this testing again in 3 to 7 days.
2. All visitation has to be suspended until the initial “outbreak” testing is complete.
3. The three exposed neighborhoods will remain under precautions (**Saluda, Broad and River Banks**) until testing reveals no new cases for a period of at least 14 days; meaning **visitation will be limited to compassionate care only** and these are to be pre-approved by the Unit Coordinators in each neighborhood. Medical visits will be allowed, and residents of each neighborhood may move around within their neighborhood, however we are recommending they all wear masks if at all possible.
4. As long as there are no new cases in **Congaree, Sanders and Rose Gardens**, these neighborhoods will be able to go back to “normal” after the initial testing mentioned above, however, **we will ask that all visitors remain masked for their visits no matter what neighborhood they come into.**
5. Staff will still be required to wear masks and all staff and visitors will be required to check in and be screened.
6. We do not know what strain of virus, and most likely will not ever be given that information.
7. You are being asked to refrain from coming over to the Greenway side of the house, except for visitation, or compassionate care visits, in accordance with #s 2,3, & 4 above. The Greenway staff will likewise not be coming onto other parts of the campus.
8. We highly recommend that you refrain from ordering food at Caroline’s Café for now, and we are not allowing staff from the Greenway building to order from Emilie’s or the Palmetto Dining Room.