

APARTMENT AND COTTAGE INTERIM INDOOR VISITATION PROCEDURE

Starting Monday, November 16, visitors to apartments and cottages are, with certain restrictions, once again allowed to visit inside our cottages, and inside our apartments, without making it necessary for the resident to self-isolate/quarantine after the visit.

Visitors who violate these in-building visitation provisions and limitations will be escorted from the campus and will be refused any further visits until such time as the campus is fully opened again to visitation without limitations.

Residents who violate these in-building visitation provisions and limitations will be subject to having their rights for additional in-building visits limited or discontinued.

Provisions and Limitations

- All in-person visitations must be pre-planned and resident is aware of visit and in their apartment/cottage
- Visitors without approved waivers cannot be admitted
- Indoor visitors must be at least 18 years of age
- No more than TWO in-building visitors, in one apartment/cottage, at one time
- No more than FOUR in-building visitors per calendar week, per apartment/cottage
- Approved Visitation Examples
 - Four separate, single individual visits
 - Two separate visits, each by a couple (2 people)
 - One visit from a couple (2 people) and two separate visits from a single individual
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- 6 feet of social distancing on Still Hopes campus and in resident homes
- Face Coverings required, over your nose and mouth
- Visitor Restrooms: Use the restroom of the resident you are visiting or the McDowell guest bathroom
- If you are a proposed Visitor and meet any of the following criteria, please do not visit at this time:
 - You have been instructed to quarantine by a doctor or other medical professional
 - You have had known exposure to COVID-19 in the last 14 days
 - You have traveled by air in the last 14 days

Prior to Scheduled Visitation

All indoor visits must be preplanned and waivers completed.

- Visitation Waiver Agreement Completed, the Resident and the Individual Visitor
 - Waivers need to be submitted for approval to Meredith Walker. A minimum of 24 hours advance delivery is needed for the notice to be reviewed and approved
 - Approval may take more than 24 hours for forms submitted on weekends and holidays

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- Visitors should submit Waiver to Meredith Walker by email (indoorvisit@stillhopes.org) for the fastest response. They can be mailed, but this will slow the approval process. Address: 1 Still Hopes Drive, Attn: Meredith Walker, West Columbia, SC 29169. Meredith will respond with an email approval where you will be added to the visitors list, or will send you a mail response if no email address is available.

Day of Visitation Requirements

- The visit is pre-planned and resident is aware of visit and in their apartment/cottage
- Visiting hours: 7:00 AM - 9:00 PM
- All visitors must enter through the McDowell Apartment Building and will be “buzzed in” for screening and check-in.
- Visitors will check in via the electronic AccuShield kiosk by the front desk
 - Answer COVID-19 related safety questions.
 - Visitors will be matched within the kiosk system to their specific resident
 - Kiosk will print a temporary badge sticker including the visitor’s name and date of visit.
 - Badge is good for that specific visit ONLY, no exceptions.
- McDowell Front Desk will conduct temperature check (less than 100.0 degrees for entry), approved sticker to be applied on temporary visitation badge.
- Immediately upon check in, visitor should go directly to resident’s apartment or cottage. No visitors will be allowed in our common areas.
- End of visit – Visitor must check out via the electronic AccuShield kiosk and return temporary badge