



TO: Apartment and Cottage Residents

FROM: Tacey Gohean, Director of Community Services

DATE: March 18, 2020

SUBJECT: Options for grocery delivery

Please use the following options for securing the groceries and supplies that you need during this time while our campus is closed to visitors.

- 1. Delivery by family members.** Have items dropped off at the front of the Harry McDowell apartment building between the hours of **8:30AM and 8:30PM, Monday through Friday**. If a weekend delivery is necessary, please call Tacey at 739-5047. A staff member will take the items from you at the front door and we will deliver them to the resident's apartment or cottage. Please call our front desk at **739-5046** to contact staff when you are at Still Hopes and dropping off items.
- 2. Shopping by Solutions for Living at Home staff.** Solutions for Living at Home services are currently in place for many residents. Solutions partners are able to do shopping for items the resident needs. If you currently do not have a Solutions partner, but are interested in having Solutions do shopping or errands, please call the Solutions office at **803-223-6173** to arrange for these services. Regular Solutions rates apply.
- 3. Instacart shopping.** Still Hopes has set up an account through Instacart that allows us to order groceries for individual residents and have them delivered here to Still Hopes. Since the COVID-19 virus has caused us to stop bus transportation to local grocery stores, Still Hopes is covering the annual fee for Instacart to facilitate this service for residents. To utilize this service, call Tacey at 739-5047 or Kirstin at 995-8133. You can also email your grocery list to tgohean@stillhopes.org or kpfaehler@stillhopes.org.

Rest assured that we will get your grocery and shopping needs met to the extent we are able (mandates of state and local officials, along with short supply, may impede our best intentions).

Do not hesitate to call Tacey at 739-5047 with any questions, needs, or concerns.