



May 8, 2020

Dear Still Hopes Staff,

As you may have heard, DHEC is intending to test every nursing home in the state of South Carolina for COVID-19. This means every resident and staff member in South Carolina nursing homes should be tested. For Still Hopes, this affects our Sanders R. Guignard Rehab Suites and all three of our Jane Bruce Guignard Skilled Nursing neighborhoods. We have examined who has worked in these areas during the last two weeks to determine who must undergo testing.

If you have been notified by your Director that you will undergo testing, you should report to the Greenway Front Entrance on Monday, May 11, for a COVID-19 test. Employees who decline testing DHEC recommends those employees not be permitted to work. Employees will be tested in a drive through fashion before you ever exit your vehicle. So, here is what you need to know:

Test Dates: Monday, May 11 thru Tuesday, May 12

Test Times: Monday: 5AM-Midnight

Tuesday: 5AM- 9AM

Test Location: Greenway Front Entrance – Front Covered Portico

What To Do:

- 1) Enter from 9th Street entrance. Drive up to the testing location and stay in your car with your cloth mask on. There will be two lanes for testing under the covered area.
- 2) Fill out the form given to you by Still Hopes staff and answer associated DHEC questions.
- 3) Still Hopes staff will swab your nose (this is an anterior nares swab that reaches just inside the nose).
- 4) Then you are done! Please exit through the construction exit at C Avenue.

Employees must be tested prior to parking their car to begin their scheduled shift, please arrive early for your shift if possible. You can be tested once your shift is over. Please get into your vehicle and enter the line. Walk-ups will be allowed but it's preferred if you are in a vehicle.

FAQ:

When will the test come back? How will I be notified?

We should have the test results back on Thursday. We will have someone reach out to you with your results.

Is this for PRN and PT employees also?

This is for ALL staff who work in the Skilled Nursing Facility (SNF) and other employees as identified.

When will Assisted Living or other areas of campus be tested?

We are currently following the guidelines to only test residents and staff in SNF. If that changes, we will let you know as soon as possible.

What happens if I come back positive and do not have symptoms?

There is specific guidance for asymptomatic positive cases provided by CDC that will be followed. There are infinite variables and will be handled fairly by employee health.

What if I have already been tested or if am being tested at another facility?

All employees that have been selected for testing are required to undergo testing at Still Hopes.

What if I am not scheduled to work on Monday or Tuesday?

Twenty-four hours of testing will be available Monday and into Tuesday morning. Please make every effort to be here. Call you Director immediately if there is a conflict.

We know that many staff members are not scheduled to work Monday, which is why we are extending the hours for a full 24 hour testing period. Please arrive early for your shift to avoid delays and please be patient with your fellow co-workers who may get caught in line before their scheduled shift. We are diligently working to protect all of our staff and residents here at Still Hopes and we appreciate your cooperation. If you have questions, please call your Supervisor, DON, ADON, or the Administrator. Thank you.

Sincerely,

Nikki Robertson, Still Hopes Director of Health Services