

## September 3, 2021

To Residents and Resident Family Members of Licensed Area Neighborhoods:

On Monday, a staff member from the Congaree neighborhood tested positive off site. On Thursday, a staff member who worked in River Banks on Monday and in Rose Gardens on Wednesday tested positive. This prompted us to return to “outbreak testing” and test all residents in licensed areas.

During outbreak testing, a vaccinated resident tested positive in Sanders Rehab. All other residents have tested negative. All staff were tested two times this week. Below are the breakdowns for each neighborhood.

All neighborhoods are under compassionate care (CC) visits only until at least Wednesday (see below dates). Expect another update on Tuesday.

Please do not visit our community if you have not been approved for a visit, are symptomatic, or have been potentially exposed. We remind all visitors to check in at the front desk for symptom screening, use hand sanitizer as soon as they enter our building, before entering the resident room, after leaving the resident room, before checking out, and any other time as necessary during the visit. We would like to reiterate the requirement to check in and out at the front desk and keep a surgical mask and eye protection on during your entire visit, regardless of vaccination status.

Please remember that anticipated isolation end dates are estimates based on best-case scenarios. We will try our best to keep everyone updated as things change. You are always welcome to call the front desk to confirm visitation if you are unsure.

### Testing, Isolation, Quarantine, and Visitation Updates

#### River Banks Assisted Living

- **Tests Conducted:** Staff member tested positive on Thursday. All residents tested negative Thursday 09.02.21. All staff are being retested today and all residents will retest next week.
- **Isolation/Quarantine:** Neighborhood quarantine started 9.2.2021 and is to end 9.14.2021 assuming there are no further positive exposures or new cases. Vaccinated residents are restricted to the neighborhood and asked to wear a mask in communal areas, during CC visits, and when caregivers are in the room. Unvaccinated residents are isolated to their rooms and staff will wear full PPE during care.
- **Visits:** Compassionate Care visits only. Niesha Kitching, Unit Coordinator, approves these visits.
- **PPE:** Staff are required to wear a surgical mask and eye protection. Visitors, both vaccinated and unvaccinated are required to always wear a surgical mask and eye protection while in the community.

### **Saluda Skilled Nursing Neighborhood**

- **Tests Conducted:** All staff were tested two times this week and all staff were negative. All residents tested negative today during outbreak testing and will test again next week.
- **Isolation/Quarantine:** Neighborhood is on quarantine starting 9.3.2021 and ending 9.8.2021 assuming there are no further positive exposures or new cases. Vaccinated residents are restricted to the neighborhood and asked to wear a mask in communal areas, during CC visits, and when caregivers are in the room. Unvaccinated residents are isolated to their rooms and staff will wear full PPE during care.
- **Visits:** Compassionate Care visits only. Terra Ginyard, Unit Coordinator, approves these visits.
- **PPE:** Staff are required to wear a surgical mask and eye protection. Visitors, both vaccinated and unvaccinated are required to always wear a surgical mask and eye protection while in the community.

### **Broad Skilled Nursing Neighborhood**

- **Tests Conducted:** All staff were tested two times this week and all staff were negative. All residents tested negative today during outbreak testing and will test again next week.
- **Isolation/Quarantine:** Neighborhood is on quarantine starting 9.3.2021 and ending 9.8.2021 assuming there are no further positive exposures or new cases. Vaccinated residents are restricted to the neighborhood and asked to wear a mask in communal areas, during CC visits, and when caregivers are in the room. Unvaccinated residents are isolated to their rooms and staff will wear full PPE during care.
- **Visits:** Compassionate Care visits only. Terra Ginyard, Unit Coordinator, approves these visits.
- **PPE:** Staff are required to wear a surgical mask and eye protection. Visitors, both vaccinated and unvaccinated are required to always wear a surgical mask and eye protection while in the community.

### **Congaree Skilled Nursing Neighborhood**

- **Tests Conducted:** Staff member tested positive Monday. All staff were tested two times this week and all were negative. All residents tested negative on Monday. All residents will be tested again next week.
- **Isolation/Quarantine:** Neighborhood is on quarantine starting 8.30.2021 and ending 9.13.2021 assuming there are no further positive exposures or new cases. Vaccinated residents are restricted to the neighborhood and asked to wear a mask in communal areas, during CC visits, and when caregivers are in the room. Unvaccinated residents are isolated to their rooms and staff will wear full PPE during care.
- **Visits:** Compassionate Care visits only. Terra Ginyard, Unit Coordinator, approves these visits.
- **PPE:** Staff are required to wear a surgical mask and eye protection. Visitors, both vaccinated and unvaccinated are required to always wear a surgical mask and eye protection while in the community.

### **Rose Gardens Memory Care**

- **Tests Conducted:** Staff member tested positive Thursday. All residents tested negative Thursday 09.02.21. All staff are being retested today and all residents will retest next week.
- **Isolation/Quarantine:** Neighborhood is on quarantine starting 9.2.2021 and ending 9.16.2021 assuming there are no further positive exposures or new cases. Vaccinated

residents are restricted to the neighborhood and asked to wear a mask in communal areas, during CC visits, and when caregivers are in the room. Unvaccinated residents are isolated to their rooms and staff will wear full PPE during care.

- **Visits:** Compassionate Care visits only. Niesha Kitching, Unit Coordinator, approves these visits.
- **PPE:** Staff are required to wear a surgical mask and eye protection. Visitors, both vaccinated and unvaccinated are required to always wear a surgical mask and eye protection while in the community.

### **Sanders R. Guignard Rehab Suites**

- **Tests Conducted:** A resident tested positive today, 09.03.21. All staff were tested two times this week and all staff were negative. All other residents were tested today during outbreak testing, tested negative and will test again next week.
- **Isolation/Quarantine:** Neighborhood is on quarantine starting 9.3.2021 and ending 9.17.2021 assuming there are no further positive exposures or new cases. This means they should remain on the neighborhood and are quarantined to their rooms.
- **Visits:** Compassionate Care visits only. Christana Shoyoye, Unit Coordinator, approves these visits.
- **PPE:** Staff are required to wear eye protection and a mask. Visitors, both vaccinated and unvaccinated are required to always wear a surgical mask and eye protection while in the community. kN95 masks and N95 masks are available for staff at the front desk.

### **Compassionate Care and End of Life Visitation**

While end-of-life situations have been used as examples of compassionate care situations, the term “compassionate care situation” does not exclusively refer to end-of-life situations. Compassionate Care Visits are scheduled through the Unit Coordinator for each neighborhood. Compassionate Care visits are 8AM-8PM every day of the week.

#### **Overview of Compassionate Care Visits:**

- Compassionate Care visits take place **in the resident’s room** without other residents present. There are some circumstances where outdoor visits may be approved but the resident must be able to get to and from the courtyard without family assistance. No indoor communal areas are to be used.
- Visitors are limited to **2 people a day for a maximum of one hour**. Visitors will be required to wear a surgical mask and face shield throughout their visit. This can be two separate visits for 30 minutes or one visit for one hour.
- Frequency of visits will be determined by the interdisciplinary team and may only be offered temporarily. This will be discussed when you request a visit.
- If you believe, your loved one should be considered for compassionate care visits, please contact the Unit Coordinator for your loved one’s area. Contact information below.
- **At all times, visits should be conducted using physical distancing of at least 6 feet and while wearing a mask. If you are found to be in violation of our infection control practices, visitation privileges may be revoked or suspended.**

## **Other ways to Communicate**

We will continue to assist with Zoom calls, FaceTime calls, and window visits. Please remember you cannot open the window for window visits. If you have presents, food, treats, or any other deliveries, you may drop them off at the front desk anytime. Please remember to include the resident's name and the room number on the deliveries. Zoom calls, window visits and FaceTime calls are scheduled through Life Engagement if the resident requires assistance.

If you are participating in any type of visit, please do not visit if you are experiencing any symptoms consistent with COVID-19 or have been exposed or potentially exposed to someone that is positive for COVID-19. If you develop symptoms or test positive within 14 days of your visit, please report this information to the Unit Coordinator or ADON. Please reach out with any questions.

**Greenway Front Desk: 803-995-8100**

**Hilary Bassett, Visit Questions and Concerns: 803-995-8080**

### Compassionate Care Visit

**Terra Ginyard, Unit Coordinator for Saluda, Congaree and Broad: 803-995-8115**

**Niesha Kitching, Unit Coordinator for River Banks and Rose Gardens: 803-995-8101**

**Christana Shoyoye, Unit Coordinator for Sanders Rehab: 803-796-6490 Ext 5137**

### Virtual Visits and Window Visits

**Hannah Taylor, River Banks Life Engagement: 803-995-8114**

**Bob Michalski, Rose Gardens Life Engagement: 803-995-8069**

**Diane Fisher, Skilled Nursing Life Engagement: 803-995-8070**

**John Tasevski, Sanders Life Engagement: 803-739-5021**