



STILL HOPES
Episcopal Retirement Community

FURTHER PLANNING YOUR MOVE TO STILL HOPES

ADDRESS

The address for Still Hopes is P.O. Box 2959, West Columbia, SC 29171

For Apartment/Cottage Residents

Your Name

Your Apartment/Cottage Number + Exum Dr.

West Columbia, SC 29169

AREA CODE

All telephone numbers will be area code (803).

ASSISTANCE WITH YOUR MOVE

The day of your move, you can expect Still Hopes to have someone direct your moving van to your residence. In addition, maintenance personnel will assist in removing boxes and trash from your residence. After your move is complete, you are entitled to two people for two hours of free assistance from Maintenance to hang pictures, move heavy pieces of furniture, install ceiling fans, etc. Additional time of chore services will be available for an hourly fee and will need to be scheduled for a later time through our Maintenance Supervisor (803) 739-5009.

AUTOMOBILE REGISTRATION

If you move to South Carolina from another state, you have 45 days to transfer your title and registration. (803) 896-8623 -or- www.scdmvonline.com

You must have the following to transfer your out-of-state vehicle title and registration:

- If there is a lien on your vehicle, you must bring the name and address of the company that holds the lien.
- Liability Insurance information. You must provide the name of your automobile liability insurance company, not the name of the agent.
- Completed Form 400, Application for Certificate of Title/Registration. To complete the form, you must have your vehicle odometer mileage reading and any current lien information.
- Paid Property Tax Receipt. Before you can register your vehicle in South Carolina, you must first pay the property taxes that are required in the county in which you reside.
- Vehicle License Plate Fees (as of 2/08) are as follows:
 - Title Fee - \$15 plus a 2 year Registration Fee of \$24 *
 - (* \$22 if you are 64 and \$20 if 65 or older.)

BANKS

Several banks are nearby. They are as follows:

BB&T
701 12th St.
West Columbia, SC 29169
(803) 251-1700

Bank of America
440 Knox Abbott Dr.
Cayce, SC 29033
(803) 791-8375

Carolina First
1926 Augusta Rd.
West Columbia, SC 29169
800-476-6400

Congaree State Bank
1201 Knox Abbott Drive
Cayce, SC 29033
(803) 794-2265

First Citizens Bank
860 Knox Abbott Dr.
Cayce, SC 29033
(803) 733-1466

First Community Bank
506 Meeting St.
West Columbia, SC 29169
(803) 791-8810

NBSC
1245 Knox Abbott Dr.
Cayce, SC 29033
(803) 926-3000

Regions Bank
1010 Gervais Street
Columbia, SC 29201
(803) 779-3836

SAFE Federal Credit Union
201 N. 12th St.
West Columbia, SC 29169
(803) 796-0415

SC Federal Credit Union
109 N. 12th St.
West Columbia, SC 29169
(803) 800-845-0432

SC Bank & Trust
1100 Knox Abbott Dr.
Cayce, SC 29033
(803) 739-0276

Wachovia Bank, N.A.
1131 Knox Abbott
Cayce, SC 29033
(803) 253-6786

COUNTY OF RESIDENCE

Your new residence is located in Lexington County.

DRIVER'S LICENSE

Residents who move to South Carolina from another state may apply for a new title and registration by mail. To change address, you may apply by mail or visit the nearest Department of Motor Vehicles (DMV). Persons who are 65 years of age or older must renew their driver's license every five years and pass a vision screening test.

South Carolina Department of Motor Vehicles
1630 Shop Rd., Columbia, SC 29201
Phone: (803) 737-8350

ELEVATOR

On the day of your move, your moving company will be shown the elevator to be used for that day. Elevators at Still Hopes are large enough to accommodate such items as a king size mattress or piano. The driver will be given a key by the Resident Services Assistant for locking down the elevator to facilitate your move. He will be required to exchange his driver's license for this key while using the elevator. In order to retrieve his license, he must return the elevator key to the Resident Services Assistant by the end of the business day. Please let us know if time frames change.

INSURANCE

You will be required to carry insurance on the contents of your residence at Still Hopes. These policies are sold by the same insurance companies that provide homeowner's insurance and are quite reasonably priced. Before you place any of your possessions in your unit here, please obtain renter's insurance.

MAIL

Apartment residents will have locked postal boxes in the lobby mail area of each apartment building as well as individually labeled open cubby holes for internal memos from Still Hopes. Cottage residents' mail is delivered to locked boxes on a central mail stand located in front of cottage 8 on Exum Drive. Internal memos are placed into individually labeled cubby holes located in building 5.

MAINTENANCE

Still Hopes provides both exterior and interior maintenance in the apartments and cottages Monday-Friday, 7:30 AM-4:30PM. Should you need pictures, mirrors, furniture placement, etc., immediately following your move, you will have available 2 men for 2 hours at no charge.

MOVING COMPANIES

If you need a referral for a mover, we will be glad to furnish some names of companies that our residents have successfully used. We want your moving day to go as smoothly as possible and will work with your mover to do this. Please contact the Director of Marketing at (803) 739-5040 for referrals and as soon as you have chosen your moving company contact the Resident Services Assistant again, so she can be in touch with them early on to help ensure the process works well for you and the mover.

NEWSPAPER DELIVERY

The paper(s) of your choice will be delivered to your individual residence at Still Hopes.

The State	-	803-771-8380
Wall Street Journal	-	800-568-7625
USA Today	-	800-872-0001

PACKING BOXES (AND OTHER POST-MOVE DEBRIS)

Housekeeping personnel will assist in removing boxes and other materials from your cottage/apartment. Place items to be removed in the hallway (apartments) or outside on the driveway (cottage) or contact the Resident Services Assistant at (803) 739-5046.

PARKING

You will receive your parking space assignment and your car decal from the Resident Services Assistant before moving day. Guests and family members should always park in visitor spaces and not in the numbered resident spaces.

POST OFFICE

The West Columbia/Cayce post office is located quite near Still Hopes at:
1535 Platt Springs Rd., West Columbia, SC 29169
General Information – (803) 796-0455

PROX CARD

You will receive your new prox card(s) on moving day from the Resident Services Assistant. If you received an FRP card, the new prox card(s) will replace the FRP card(s) that you were using while on the waiting list. The FRP card(s) will be deactivated when the new card is delivered so please destroy them or give to the Resident Services Assistant for disposal. The prox card is to be used in the Bistro, The Palmetto Room, or Pub and can also be used to gain entrance to the building after doors are locked for the evening.

STAFF VISITS

You will be visited during the first week after your move by key Still Hopes staff so that any questions you may have can be answered about services provided by their particular department.

STORAGE

Each apartment residence has a climate-controlled storage locker available for limited storage located on residence hallways within the buildings.

Cottage residents have attic storage in their cottages. Access is by a pull down ladder located in the hallway to the bedrooms. **Please call the Resident Services Assistant at (803) 739-5046 to request maintenance to assist you in moving items into or out of the attic. We do not want residents using the attic stairs.** There is also a small outside storage closet located at the back of each cottage.

You may prefer to store furniture at the warehouse of your local moving company. Or storage compartments are available for rent near the entrance to Still Hopes.

Storage 2000 for self storage
540 Knox Abbott Dr., Cayce, SC 29033
Phone – (803) 791-1799

TELEPHONE

Telephone jacks are in place in your apartment/cottage at the time you move in. You will need to supply your own telephone(s). To initiate telephone service in your residence at Still Hopes, please contact AT&T at 888-757-6500. Please have your service activated 3 business days prior to move in. ***PLEASE REMEMBER TO CONTACT THE RESIDENT SERVICES ASSISTANT AT STILL HOPES, (803) 739-5046 WITH YOUR NEW PHONE NUMBER AS SOON AS YOU RECEIVE IT.***

TELEVISION & INTERNET

Basic cable TV is provided with your monthly fee. For premium cable subscriptions, please contact:

Time Warner Cable

(803) 309-6506 – Chris Grisson

TRASH REMOVAL

Apartment Buildings 5 & 6:

Housekeeping will remove trash weekly. There are trash chutes on each floor for any additional needs. Please remember to bag any trash that is deposited in the trash chute. Do not place boxes in the chute. For items too large for the trash chute, contact the Resident Services Assistant at (803) 739-5046, to place a work order for them to be picked up from your apartment.

McDowell Apartments

Housekeeping will remove trash weekly. There are two large covered garbage canisters located at the end of the hall next to the service elevator for newspapers, plastic, bottles and other bagged garbage or trash that you need to dispose of between weekly cleaning service. Also, next to the laundry room on each floor is a trash room for resident use. For items too large for the trash canisters, contact the Resident Services Assistant at (803) 739-5046, to place a work order for them to be picked up from your apartment.

Cottages:

Housekeeping will remove trash weekly. There is curbside trash pickup on Mondays. The Environmental Services staff will remove outside trash, replace bags in the trash containers, and place bags at curbside for recycling and trash pickup. For items too large for the trash containers, contact the Resident Services Assistant at (803) 739-5046, to place a work order for them to be picked up from your apartment.

UTILITIES

Electricity, water, sewer, and basic cable television service are included in your monthly fee. Still Hopes will contact the various utilities to have service started in anticipation of your move.

VOTING

There is no length of residency requirement in South Carolina in order to register to vote. You can register at any time; however, you must be registered at least 30 days prior to any election in order to vote in that election. Registration by mail applications must be postmarked at least 30 days prior to that particular election to be eligible. Applications can be obtained on line by visiting www.lex-co.com. For further information, please contact:

Lexington County Board of Voter Registration

605 West Main Street, Suite 105, Lexington SC 29072

(803) 785-8361

Dean Crepes

Absentee Ballots can be mailed to you. Call (803) 785-8361 or (803) 785-8362 to make this request.

If you have other questions about your move, please call the Marketing Office (803) 739-5040.